



# Feed Management Systems

Software Solutions for Feeding Our Growing World

## Microsoft<sup>®</sup> Windows 7 Compatibility with Feed Management Systems<sup>®</sup> Software Products

**Date Updated: 12/18/2009**

Copyright © 2000-2009 Feed Management Systems, Inc. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including without limitation, photocopy or recording, without written permission. Feed Management Systems, Feed Management Systems product names, and the Feed Management Systems logo are registered trademarks and/or service marks of Feed Management Systems, Inc. All other marks are trademarks and/or service marks of their respective owners, may be registered, and should be treated appropriately. Information in this document is believed to be accurate upon release. Information may change without notice. An updated version of this document may be obtained, if available, through Feed Management Systems at (800) 701-5794.

# Table of Contents

- Feed Management Systems® – Products Tested .....3
  - Feed Pricing and Quoting™ .....6
  - Feed Tags™ .....6
  - Brill Formulation®\* .....7
  - Feed Ration Balancer™ .....7
  - Ingredient Analysis Interface™ .....8
  - Feed Mill Manager™ .....8
- How to Prepare for a Windows 7 related FMS Support Request..... 10

# Feed Management Systems<sup>®</sup> – Products Tested

**Feed Management Systems (FMS™)** has performed compatibility testing of its applications on Microsoft's new operating system, Windows 7. Testing was only performed on FMS products and versions that are in the general availability phase (current versions), as described in the FMS Supported Environment Policy listed below. All applications comply with Microsoft's **Compatible with Windows 7** guidelines. FMS applications that were tested can be found on [Windows 7 Compatibility Center](http://www.microsoft.com/windows/compatibility/windows-7) (<http://www.microsoft.com/windows/compatibility/windows-7>).

## **Microsoft's *Compatible with Windows 7* guidelines**

Taken from Windows 7 Client Software Logo.pdf "The Windows 7 Client Software Logo Program is made up of policies and technical requirements to help ensure that third-party applications carrying the Windows brand are both easy to install and reliable on PCs running Windows 7... Microsoft focuses some of its investments to meet these requirements for software applications designed to run on the Windows 7 platform for PCs. These efforts include compatibility tests for ease-of-use, better performance, and enhanced security on PCs running Windows 7 software. Microsoft compatibility tests have been designed in collaboration with industry partners and are continuously improved in response to industry developments and consumer demand." (Microsoft Corporation)

## **FMS Supported Environment Policy**

FMS has a policy of supporting a base level environment consisting of hardware, operating systems, compilers, database versions, and Web servers (defined within the Hardware and Software Requirements for each product). The base level environment is the environment in which we build and release the product for general availability. Environments that include components with older versions than those used in the base level environment are not supported.

As a part of our normal work, we test our software releases on select environments. However, due to the large number of possible environments, we cannot directly test all of them. An environment is certified as supported when the product's quality assurance and quality certification (QA/QC) tests run successfully.

Non-certification of an environment does not necessarily mean it is not supported. A non-certified environment is supported if it meets or exceeds the base level environment and if the

environment is known to not fail. Environments that are known to fail are usually documented on the product support page as soon as that information is available.

An environment may be supported even if there are known issues with the software on that particular environment. Any known issues are documented in the Hardware and Software Requirements.

Support of an environment means FMS will do everything reasonably possible to support and correct problems. Some problems are not solvable by FMS (for example, database bugs, operating system bugs, Web server bugs, or compiler incompatibilities). Patches will be provided using our existing methods for building and releasing patched software.

FMS cannot support any environment that is not supported by the vendors of the operating systems, databases, or Web servers.

## Disclaimer

All FMS products and versions listed below were tested using the currently released versions as stated below. The version stated and all future versions are compatible with Microsoft Windows 7.

If your product and/or version are not listed below, please contact FMS support:

### FMS Technical Support

- E-mail: [support@feedsys.com](mailto:support@feedsys.com)

### North & South America

- Phone: (800) 701-5794 or (763) 560-8139 – select Option 3
- Standard Support Hours: 8a.m. to 5p.m. CST/CDT Monday – Friday (except holidays)  
After Hours Support is available at the phone number listed above; additional costs may apply

### Asia Pacific and Europe, Middle East, Africa

- Contact your local Authorized FMS Solution Partner

## NOTES:

- While Feed Management Systems has gone to great lengths to verify the information in this document, please note that it is based on a specific version of Windows 7 and that the testing performed is, by definition, limited. This information does not constitute any warranty, express or implied, as outlined in your End User License Agreement with Feed Management Systems.
- You may also be utilizing other third-party software and hardware products; you will need to verify that those products also work with Microsoft Windows 7.

## Testing Environments

Windows 7 Ultimate 32-bit

Microsoft Office Professional 2007  
MS SQL Server 2008 Service Pack 2  
Pervasive SQL 10.0

Windows 7 Ultimate 64-bit

Microsoft Office Professional 2007  
MS SQL Server 2008 Service Pack 2  
Pervasive SQL 10.0

The following Feed Management Systems products and versions have been tested; please review the notes in each section:



### Feed Pricing and Quoting™

	Requirements	Notes
<b>Version</b>	<b>v. 1.05.012 or later</b>	Tested with Access 2007 database
<b>Database</b>	Microsoft SQL Server	Testing was done with SQL Server 2008. For more information, visit the following Microsoft Web site: <a href="http://support.microsoft.com/kb/955725/EN-US">http://support.microsoft.com/kb/955725/EN-US</a>
<b>Issues</b>	N/A	None Found



### Feed Tags™

	Requirements	Notes
<b>Version</b>	<b>v. 1.07.017 or later</b>	Tested with Access 2007 database
<b>Database</b>	Microsoft SQL Server	Testing was done with SQL Server 2008. For more information, visit the following Microsoft Web site: <a href="http://support.microsoft.com/kb/955725/EN-US">http://support.microsoft.com/kb/955725/EN-US</a>
<b>Other Software</b>	Adobe Acrobat	For more information regarding running Adobe Acrobat on Windows 7, visit the following website: <a href="http://kb2.adobe.com/cps/508/cpsid_50853.html">http://kb2.adobe.com/cps/508/cpsid_50853.html</a>
	Microsoft Word 2007	Tags printed using Microsoft Word 2007 may print double-spaced. This is a known change in the default settings for Word 2007.  For information on how to change this setting refer to this Knowledge Base article: <a href="#">KB #921174</a>
<b>Issues</b>	N/A	None Found

## Brill Formulation® \*



	Requirements	Notes
<b>Version</b>	<b>v. 2.03.006 or later</b>	Tested single product Brill Formulation and Brill Formulation Multi-blend™
<b>Database</b>	Pervasive SQL	Testing was done with Pervasive SQL v. 10 SP2. Pervasive v10 SP3 which claims compatibility with Windows 7 has been released since then. Please refer to the following Pervasive website for additional information: <a href="http://www.pervasivedb.com/Database/Trials/Pages/PSQLv10SP3RCDownload.aspx">http://www.pervasivedb.com/Database/Trials/Pages/PSQLv10SP3RCDownload.aspx</a>
<b>Issues</b>	N/A	None Found

\* This includes Foundation Utilities

## Feed Ration Balancer™



	Requirements	Notes
<b>Version</b>	<b>v. 1.06.007 or later</b>	
<b>Database</b>	Pervasive SQL	Testing was done with Pervasive SQL v. 10 SP2. Pervasive v10 SP3 which claims compatibility with Windows 7 has been released since then. Please refer to the following Pervasive website for additional information: <a href="http://www.pervasivedb.com/Database/Trials/Pages/PSQLv10SP3RCDownload.aspx">http://www.pervasivedb.com/Database/Trials/Pages/PSQLv10SP3RCDownload.aspx</a>
<b>Issues</b>	N/A	Feed Ration Balancer has one known issue: <b>Issue:</b> Feed Ration Balancer is unable to automatically install CrypKey drivers. <b>Workaround:</b> A Sentinel Security plug can be used on v. 1.06.007 or older. <b>Resolution:</b> The CrypKey drivers can be manually installed using Feed Ration Balancer v. 1.06.008.

## Ingredient Analysis Interface™



	Requirements	Notes
<b>Version</b>	<b>v. 1.02.003 or later</b>	
<b>Database</b>	Pervasive SQL	Testing was done with Pervasive SQL v. 10 SP2. Pervasive v10 SP3 which claims compatibility with Windows 7 has been released since then. Please refer to the following Pervasive website for additional information: <a href="http://www.pervasivedb.com/Database/Trials/Pages/PSQLv10SP3RCDownload.aspx">http://www.pervasivedb.com/Database/Trials/Pages/PSQLv10SP3RCDownload.aspx</a>
<b>Issues</b>	N/A	Ingredient Analysis Interface will run on Windows 7 32 bit without any known issues. Ingredient Analysis Interface v. 1.02.003 will also run on Windows 7 64 bit with one known issue: <b>Issue:</b> When printing either the Summary or Detail report using the View option on the Aggregated Analysis window, the report window opens but does not display report information. <b>Workaround:</b> Either report may be exported to PDF or printed to a printer without any known issues. <b>Solution:</b> Ingredient Analysis Interface v. 1.02.004 resolves this issue.

## Feed Mill Manager™



	Requirements	Notes
<b>Version</b>	<b>v. 10.00.0412 or later</b>	
<b>Database</b>	Microsoft SQL Server	Testing was done with SQL Server 2008. For more information, visit the following Microsoft Web site: <a href="http://support.microsoft.com/kb/955725/EN-US">http://support.microsoft.com/kb/955725/EN-US</a>
<b>Microsoft Dynamics GP</b>	<b>10.00.1257 or later</b>	For Microsoft Dynamics GP 10.0 System Requirements refer to this Knowledge base article on CustomerSource: <a href="https://mbs.microsoft.com/customersource/support/documentation/systemrequirements/system_requirements_GP10.htm">https://mbs.microsoft.com/customersource/support/documentation/systemrequirements/system_requirements_GP10.htm</a>

<b>Issues</b>	N/A	<p>Feed Mill Manager will run on Windows 7 32 bit without any known issues. Feed Mill Manager will also run on Windows 7 64 bit with one known issue:</p> <p><b>Issue:</b> On the FMS Customer Group Maintenance window, an error is displayed after clicking the graph button (to the right of the Group Code lookup button).</p> <p><b>Workaround:</b> This issue has been resolved in Feed Mill Manager v. 10.00.0510 or later.</p>
---------------	-----	--

All FMS products were installed using an administrator.

\*CustomerSource, an on-line website from Microsoft Business Solutions, includes a Knowledge Base of articles on Dynamics GP and is available to all Feed Mill Manager customers who are current on a maintenance plan. If you have questions about how to log-in, please contact FMS Support or send an email to [access@feedsys.com](mailto:access@feedsys.com).

# How to Prepare for a Windows 7 related FMS Support Request

Before contacting Feed Management Systems for product support relating to Microsoft Windows 7, take a moment to review supporting documents listed above and then gather pertinent information about your system to help our support team quickly and efficiently address your questions.

The following guide can help you prepare for a support request:

1. Describe the procedure you were trying to accomplish when the error occurred?
  - a. What was the exact error message?
  - b. What were you doing when you got the message?
2. What version of Windows 7 are you running? (Home Premium, Professional, Ultimate)
3. What version of Pervasive SQL or Microsoft SQL Server are you running?
4. What product and version of FMS software are you running?
5. Please include a copy of your license file

## **FMS Technical Support**

- E-mail: [support@feedsys.com](mailto:support@feedsys.com)

## **North & South America**

- Phone: (800) 701-5794 or (763) 560-8139 – select Option 3
- Standard Support Hours: 8a.m. to 5p.m. CST/CDT Monday – Friday (except holidays)  
After Hours Support is available at the phone number listed above; additional costs may apply

## **Asia Pacific and Europe, Middle East, Africa**

- Contact your local Authorized FMS Solution Partner