



Feed Management Systems

Software Solutions for Feeding Our Growing World

Brill Formulation 2.1 Compatibility with Microsoft Windows Server 2008 and Microsoft SQL Server 2008

Date Updated: 12/31/2008

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Feed Management Systems™ – Products Tested

Feed Management Systems (FMS) has performed compatibility testing of its applications with Microsoft Windows Server 2008 and Microsoft SQL Server 2008. Testing was only performed on versions that are in the general availability phase (current versions), as described in the FMS Supported Environment Policy posted on the FMS customer website.

Hardware Note

You may need to update hardware when upgrading to Windows Server 2008 or SQL Server 2008. We recommend that you consult the hardware manufacturer for more information before upgrading.

Disclaimer

All FMS products and versions listed below were tested using the currently released versions as stated below. The version stated and all future versions are compatible with Windows Server 2008 and SQL Server 2008. If your product and/or version are not listed below, please contact FMS support:

FMS Technical Support

- Regular Support Hours: 8 a.m. to 5 p.m. CST/CDT Monday - Friday (except holidays)
- Extended Support Hours: available with prior notification
- Phone: (800) 701-5794 or (763) 560-8139 – select Option 3
- E-mail: support@feedsys.com

NOTES:

- While Feed Management Systems has gone to great lengths to verify the of the information in this document, please note that it is based on a specific version of Windows Server 2008 and SQL Server 2008 and that the testing performed is, by definition, limited. This information does not constitute any warranty, express or implied, as outlined in your End User License Agreement with Feed Management Systems.
- You may also be utilizing other third-party software and hardware products; you will need to verify that those products also work with Windows Server 2008 and SQL Server 2008.

The following Feed Management Systems products and versions have been tested; please review the notes in each section:

Brill Formulation™ *

	Requirements	Notes
Version	v. 2.01.012 or later	Tested single product Brill Formulation and Brill Formulation Multi-blend™
Platform	Windows Server 2008	
Database	SQL Server 2008	
Issues		

* This includes the Brill Foundation

How to Prepare for FMS Support Request

Before contacting Feed Management Systems for product support relating to Windows Server or SQL Server, take a moment to review supporting documents listed above and then gather pertinent information about your system to help our support team quickly and efficiently address your questions.

The following guide can help you prepare for a support request:

1. Describe the procedure you were trying to accomplish when the error occurred?
 - a. What was the exact error message?
 - b. What were you doing when you got the message?
2. What version of Windows are you running? (Vista, XP, ...)
 - a. Do you have any service packs installed?
3. What version of Pervasive SQL or Microsoft SQL Server are you running?
4. What product and version of FMS software are you running?
5. What copy protection method are you using (Crypkey, plug, none)?
6. Please include a copy of your license file

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